



Goldsmith Primary Academy



A part of Windsor
Academy Trust

Head of School
Mr M Wakeman

Executive Headteacher
Mrs L Bridgwood

Place of registration: England



**Goldsmith Road, Harden,
Walsall, WS3 1DL**



01922 710182



postbox@goldsmith.windsoracademytrust.org.uk



www.goldsmithprimary.org.uk



@goldsmithwalsal



15th July 2024

Dear Parents and Carers

Important Update: Transition to Arbor for Parent Communications Starting September 2024

Following our move to Arbor, we will no longer be using ParentMail as our primary tool for communicating with parents from September 2024. Arbor offers a more integrated solution that will not only facilitate better communication but also provide you with a convenient way to track your child's behaviour, receive your child's school records, and make payments for meals and trips.

Ultimately, Arbor will offer a better system for sharing information and communicating with parents. However, for a short period while we establish the system, there will be some disruption to our communication with parents. You will still be able to communicate with the school via Class Dojo, email and telephone, as well as through Arbor, while we set it all up and you get used to the new platform.

To help with the transition, we have included with this letter a simple user guide on how to access and navigate Arbor's Parent Portal and make the most of its features. Our aim is to make this shift as smooth as possible for you and your child.

Polite reminder to please settle any outstanding balances on ParentMail by Friday 26th July. Any remaining balances after this date will be transferred across to Arbor.

We appreciate your understanding and patience as we work towards creating a more efficient and effective communication and information management system for our school community. If you have any questions or concerns, please feel free to contact the school office, and our team will be happy to assist you.

Thank you for your continued support.

Yours sincerely

Mr M Wakeman
Head of School